

# FAQ's

## Rules and Regulations

- NO PETS ALLOWED ANYWHERE ON THE FESTIVAL GROUNDS.
- Unauthorized vending is not permitted.
- NO illegal drugs, weapons, fireworks or NITROUS TANKS are allowed on the festival grounds. Violators will be ejected from the facility and subject to prosecution under local, state, and federal laws. We're serious folks.
- We reserve the right to refuse entry to anyone or any items we feel will be harmful at the festival.
- Underage drinking is strictly prohibited.
- Park only in designated areas. If your vehicle is found in an unauthorized area it will be towed to the on site tow lot and a fee will be assessed.
- NO OPEN FIRES ALLOWED IN THE PRIMITIVE CAMPGROUNDS.
- ABSOLUTELY NO GLASS
- NO LASER POINTERS
- ABSOLUTELY NO CHINESE LANTERNS
- Totem poles (with no metal) are allowed, however we ask that you stay polite and consider your fellow festival goers in regards to size.
- NO ATVs, golf carts, scooters, or other gas/electric powered recreational vehicles.
- Respect the environment. Please use trash and recycling bags provided by the festival.
- Listen to and respect all staff members, whether it is a parking attendant or a police officer. Your safety and well-being is our #1 concern.
- Finally the most important rule of all: The golden rule. Please be respectful of your neighbors and consider their comfort. Would you want someone banging a drum next to your tent at 5am? Make an effort to introduce yourself if at all possible. Follow this simple guideline and you will probably end up with more friends than you started with which is never a bad thing.
- All vehicles and persons are subject to search and may be re-searched at any time while on the festival grounds.

- All patrons consent to the Search and Re-Search of persons and property at any time while on the Festival grounds.

## Weather

- **What is weather like in late May?**
- Very pleasant. Average temperatures in mid-May are:  
Highs: 80's  
Lows: Mid-40's

## Camping, Campsites and Entry Times

- **Where will we be camping / parking? Are we going to be able to camp next to our cars?**  
You will park in the parking lot. You will be guided to the closest available parking space where you can unload your vehicle. All tent camping is located on Lower Moonshine to the North of the Ski Area property. NOTE: You will not be able to save spots. If you plan on camping with your party you must arrive together. Parking volunteers will be stationed along the road, parking lot and entrance and will guide you to the next available parking spot and you're your camping spot.
- **What will we be allowed to bring into the campgrounds?**  
You can bring your own food and beverage into the camp ground areas. No outside alcohol of any kind allowed on premises. Absolutely NO GLASS BOTTLES. This policy will be strictly enforced.
- PLEASE follow these instructions if you are planning on using a grill. You can use gas/propane fuel sources or charcoal, but scavenging for wood on site will NOT be permitted. Only small propane tanks will be allowed. The fire must be entirely contained and off the ground. Please keep the fires as small as possible and extinguish them as soon as you are finished. When you are done cooking with charcoal, put it out with water before going into the show, going to sleep or leaving your camp, rather than letting it burn out over time. In any case, DO NOT DUMP COALS ON THE GROUND or in the trash until they are entirely cool. After the coals are COMPLETELY DEAD, dispose of them properly.
- **Will bands be allowed to play in the camping area if not affiliated with the festival?**  
Acoustic music will be allowed. No amplifiers please! We ask that you please be respectful of your neighbors.

- **Are we allowed to bring gas powered generators?**  
Yes, but only small portable generators or whisper generators.
- **Is there cell phone service available at Ski Apache?**  
It depends on your provider. Verizon: yes. AT&T: in some areas. Sprint: meh. T-Mobile: meh.
- **How far is the concert venue from the camping areas?**  
All campgrounds are within walking distance of the concert field.
- **What time can I get in and setup camp?**  
All camping opens at 9:00 am May 26, 2017.

## Campground Amenities

### What will you be providing at the campgrounds?

There will be bathrooms, hand wash stations, potable water, general stores with sundries (personal hygiene products, batteries, film, disposable cameras, ice, soda, etc.), showers, and an assortment of vendors will be selling a variety of reasonably priced foods, beverages and snacks. There will be ATM's, but we still recommend that you bring enough cash for your stay to avoid long lines or waiting for the machine to be serviced. Please bring enough money for any additional expenses you may have.

## Reentry?

### Can we leave the festival grounds and re-enter?

Yes, but you will need to go through the main entrance and vehicle checkpoint each time you leave and return. Due to concerns for the safety of Wind Rider patrons, the festival organizers may restrict traffic to a defined period during daylight hours.

## Emergency Assistance

### What should I do if I need emergency assistance (medical, police, towing, locksmith, etc.)?

There will be 24 hour security, access to a locksmith and EMT's. If you need emergency medical or police attention, contact the nearest security official or go to the Ski Patrol/First Aid Station. You may also locate a Wind Rider staff member or volunteer for assistance.

## Lost and Found

### **Where should I go if I lose my keys, my wallet or my friends?**

Lost and found will be located at the main ticket window located between the clock tower and the Gondola. If you lose something, or someone, check there. If it or they are not there the first time, check again later. If you find something that needs to be returned to its owner, please drop it off at the main ticket window or to a Wind Rider staff member. It is a good idea to bring an extra set of keys. Obtain your key code before you leave home and bring it with you. This will cut down on the time it takes for the locksmith to duplicate your key if you lose it.

## Pets (NO!)

### **Will pets be allowed in the venue / camp grounds?**

NO PETS!!! PLEASE LEAVE YOUR PETS AT HOME. If a pet is found in your car you will be turned away – regardless how long you have waited in line or if you have tickets or not.

### **Are you allowing therapy dogs in the campsite?**

Yes; with proper documentation.

## RVs

### **Will RVs be allowed?**

### **Is there a charge?**

### **Will there be any hookups?**

### **Do we have to reserve a spot?**

RVs will be allowed to access campsites in the designated RV Campgrounds. RV Camping is located directly off of Chair 5 and the Bunny Slope in the parking lot. Please check out our [tickets page](#) for more information regarding RV passes. There are no hookups for your RV. Your unit must be completely self contained. The use of whisper generators are permitted to power your RV.

## ADA Accessibility Parking/Camping

### **What kind of disability facilities will you be providing?**

There will be a designated parking/camping area for people with special accessibility needs. You must have an official ADA (Americans with Disabilities Act) parking placard or plate for your vehicle if you need to use this area. There will also be accessible restroom facilities. There are no stairs or other barriers to entering the concert grounds, so they will be entirely accessible.

## **Festival Areas (Stages, Midway, etc.)**

### **What can I bring into the show?**

Backpacks, purses, lawn chairs, water bottles, factory sealed water, small snacks, and empty camelbacks are allowed into the concert grounds. All entries will need to go through physical search for unsafe items or items not allowed.

### **What is the taping policy going to be?**

Audio recording is permitted. Video recording is NOT allowed.

### **Will cameras be allowed in the concert grounds?**

Disposable cameras and point-and-shoot cameras are allowed in the concert grounds.

### **Will chairs be allowed in the concert area?**

Yes. All chairs must be set up behind the sound board.

## **Ticketing Policies, Miscellaneous Questions**

**ALL SALES ARE FINAL. NO REFUNDS or EXCHANGES for ANY REASON.**

### **Can I bring my kids? Do they have to pay?**

Yes and Yes. All ages, including children of any age, require a paid admission ticket. WE HAVE RENTED 10 BOUNCE HOUSES FOR THE KIDS (AND ADULTS) TO PLAY ON (FREE OF CHARGE).

**What types of vendors will be on hand? Will they be reasonably priced?**

There will be a variety of vendors in the concert venue and the campground that will provide a variety of interesting, diverse, and reasonably priced food. Vendors in the campground will be providing breakfast, lunch, dinner and late night snacks. The on site restaurants and retail shop will also sell snacks and beverages in addition to sundry items.

**What is the security going to be like at Wakarusa?**

Event security will be located throughout the site for the entire duration of the event. If you have an EMERGENCY, find a staff person with a radio, go to Ski Patrol/First Aid or tell one of the security personnel.

**When will a performance schedule be available?**

The stage schedule is released ~4 weeks prior to the festival.

**How do I contact the festival with questions, etc.?**

By Phone: 575.464.3600 (Ask for Huff) Daily 9-4 MST

By Email: [wmf@skiapache.com](mailto:wmf@skiapache.com)